



QUALITY POLICY

Mod.5.2 rev.0 del 17/05/2024

Nuova Galvanoplastica operates in the fields of mold design, manufacturing, plastic molding, and product sales. Through an in-depth process analysis, our Company has identified and evaluated its quality aspects, with the aim of establishing a policy tailored to its activities, products, and services.

Our Company's stated goal is to design, produce, and sell products that fully meet our customers' expectations through high-level quality standards.

Nuova Galvanoplastica acts with the utmost determination to achieve the defined standards through environmental, safety, and community requirements respect, and also promoting socially responsible behaviors.

We believe in individual responsibility and recognize our responsibilities towards our customers, employees, and the community. Our company's most valuable asset is our reputation for integrity, and an important element in maintaining that reputation is our commitment to sustainable development.

We treat everyone: our customers, our business partners, and the members of our community, with dignity and courtesy.

We recognize that every individual is important and capable of contributing, including through a personal development plan.

We are aware that living this value also entails integrity, respect for different cultures, respect for fundamental human rights, and respect for the environment.

Our corporate Quality Management System takes into account the evolving context and the needs and expectations of all stakeholders in the Company's activities, in order to identify and address the risks and opportunities associated with the business management of the Company.

To achieve this, Management has defined appropriate objectives/KPIs and related Improvement Plans, which must be operationalised and implemented within our Quality Management System documentation (Quality Manual, Procedures, Instructions, Management Review, KPIs, etc.). To this end, these objectives are continuously monitored and periodically reviewed with a view to continuous improvement.

This Quality Policy is implemented through the definition of an annual plan containing specific operational objectives and responsibilities for achieving them.

This document is defined as part of the Management Review of the Quality Management System and communicated to department heads and relevant personnel.

Management is committed to systematically verifying that the Quality Policy is supported by department heads, that it is known by all Nuova Galvanoplastica staff and effectively implemented.

Argelato (BO) to 17 May 2024

General Manager